



FIELD SERVICE ENGINEER Northeast Territory

Job Description

Job Summary:

Carrot Medical is seeking Field Service Engineers (FSE's) with mechanical installation experience in the healthcare space. Candidates must possess good situational awareness and be motivated to join a dynamic Healthcare Company on a strong growth trajectory.

Initially, the primary role will be to install state-of-the-art X-Ray systems in the ever-expanding healthcare space. The position will evolve into other types of medical device installations -- as well as expanding roles and responsibilities for qualified personnel.

Above all -- the primary goal is to provide an outstanding customer service to business partners and end-users. The FSE will learn to work independently -- as well as in a team environment while under direct supervision. All Carrot Medical employees are expected to provide a positive Company image when servicing and discussing Carrot and 3rd party products, and solutions with the customer.

Key Areas of Responsibility:

- Ability to travel weekly to hospital sites to successfully unload, install, move and/or maintenance medical equipment
- Complete all required jobsite (i.e. Daily Update Logs) and training paperwork in a coherent and timely manner
- Properly maintain all assigned tools and company property
- Follow all Standard Operating Procedures (SOP's) and Company policies
- Possess strong interpersonal and communication skills to ensure project success
- Ability to work well on a small team (2 people); good delegation skills and responsive to assigned tasks

Job Knowledge, Skills, Education, and Experience Requirements:

- Read and interpret schematics, CAD drawings, and/or various other site drawings
- Better than average tool knowledge (i.e. Impact Driver, Material Lift, Hammer Drill, Pulley Systems)
- Strong cable running and management skills
- Previous experience installing medical equipment (CT, X-Ray, MRI) a plus
- Must possess a valid driver's license and good driving record
- High school diploma or general education degree (GED)
- Working knowledge of computers (Word and Excel) and networking
- Professional appearance and behavior and ability to communicate well with hospital staff

Physical Demands and General Work Environment:

- May be required to be available 24 x 7 and required to rotate in an on-call status
- Potential for travel to the customer site and/or training site at the last minute
- Average daily driving is estimated to be 1 to 4 hours
- Ability to lift or carry parts weighing a few ounces to over 100 lbs. (Assistance available when lifting items over 50 lbs.)
- Frequent bending, stooping, twisting, turning, and working in unusual positions using full body mobility
- May be required to adhere to certification/credentialing required by the Hospital in order to gain admission
- Customer requirements may include but are not limited to drug testing and/or immunizations to gain admission



Additional Physical Demands:

The following are the basic physical demands that will need to be met by the candidates in order to be considered for the position.

Carrot FSE's performing this type of work will be required to stand, walk, kneel, sit, crouch and/or crawl for several hours a day in order to properly install the equipment. A Carrot Mechanical Installer is frequently required to climb a ladder and balance while taking instruction or giving it to a colleague. Good vision (i.e. close-up, depth perception, peripheral, etc.) is also a requirement.

Work Environment Details:

Carrot Mechanical Installers will be working near moving mechanical parts that can cause injury if attention to detail is lost. In the hospital environment, the Carrot Mechanical Installer may be exposed to work in hazardous places, fumes, airborne particles, toxic or caustic chemicals. There is risk of electrical shock -- and risk of radiation -- so attention to detail is critical in many ways.

Assigned Territory:

- This FSE position will be based in the Northeast Territory covering New York, New Jersey and Connecticut.

Pay & Benefits:

- Salary & Bonus Structure DOE
- Medical
- Dental Vision
- Health Insurance
- 401(k) Plan
- PTO

Send Resumes to: jobs@carrotmedical.com

Note: All new hires will be expected to consent to background checks and drug testing.